rheaumeaw@gmail.com (231)878-4808

Cadillac, MI 49601

Skills

- · Microsoft Office
- Adobe Creative Cloud
- Project Management
- Team Management
- Conflict Resolution
- Customer Service
- Network Administration
- System Administration
- · Computer Networking
- Network Security
- Workflow Optimization
- Software Configuration
- Hardware Installation
- System Automation
- Web Development
- Troubleshooting
- Scripting
- Coding
- Python
- MySQL
- HTML
- CSS

Education And Training

05/2014

Computer Networking And Engineering Technology

Wexford Missaukee Career Technical Center

Cadillac, MI

Andrew Rheaume

Summary

Hard working strategist and team leader with a versatile skillset. Over a decade of experience troubleshooting, maintaining, and optimizing computer systems and networks with a focus on audio video systems and broadcast entertainment.

Experience

Bridge Media Networks - Director Of Operations

Cadillac, MI

- Managed Engineering and Operations teams statewide.
- Planned and organized the expansion of station network and implementation of new data management systems.
- Oversaw the construction of station recording studios, PCRs, and MCRs.
- Led the development of company workflow changes to optimize operational efficiency.

Genesee ISD - Computer Technician

Flint, MI

- Provided on-site and remote technical support to staff and students throughout the district
- Monitored the district computer network for safety and efficiency, updating equipment and software when necessary.
- Managed a yearly budget for equipment replacements and upgrades.

Wexford-Missaukee ISD - Computer Technician

Cadillac, MI

- Managed a help desk, providing daily computer troubleshooting and maintenance for staff and students.
- Maintained and optimized the district's servers and computer network.
- Created a budget for yearly hardware upgrades oversaw the purchase of new equipment.